ClickPOS | TYRO Installation

Overview

Install TYRO with ClickPOS to allow IP Address merchant transactions to seamlessly integrate with a Cloud based POS.

Supported Devices & Browsers

Minimum Requirements

- Microsoft Windows 7 – Chrome / Internet Explorer 10 / Firefox
- Apple MacOS X – Chrome / Firefox
- Android 4.4.2 KitKat – Chrome
- Apple iOS 7- Chrome

Prerequisite Printing Options

Merchant & Point of Sale – Standalone EPSON TM-Series Printer (OPOS)

- *Both merchant and POS will utilise the EPSON OPOS printing logic*

Merchant & Point of Sale – Standalone EPSON TM-Series Printer (Intelligent)

- *Both merchant and POS will utilise EPSON Intelligent printing logic*

Merchant – Integrated Printer & Point of Sale - Standalone (OPOS or Intelligent or Other)

- *Merchant will print to the internal TYRO printer and POS will print to any printer of choice*

Setup

Pairing TYRO terminal with device browser

You will be required to pair each device (PC, Tablet, etc..) with TYRO.

Note: Many devices can utilise the same TYRO terminal if required.

tyro Configuration

To get started, please select your Tyro Terminal type:

I know what I'm doing

1. On the Tyro Terminal:
   - Press the Menu button
   - Select Configuration … Integrated EFTPOS … Pair with POS
   - Press Start
2. You will prompt with a Merchant ID and a Terminal ID that you will need to enter into browser. Make note of these values.
3. In ClickPOS, navigate to Maintain > System Admin > Intelligent Functions > Merchant Setup

Intelligent Printer Setup	Till Print Setup	Merchant Setup

Till Merchant Setup

Integration Type	TYRO ▾
Branch	Port Melbourne ▾
Payment Type	Eftpos ▾
Till Id	Till 1 ▾
Tyro Host Name	CP_PHYSICAL ▾

2. Select these settings

1. Click here

Manage Tyro Pairing Details

✔ OK

Pairing successful.

Cancel   Ok

screen.
- Press the Authorise button.
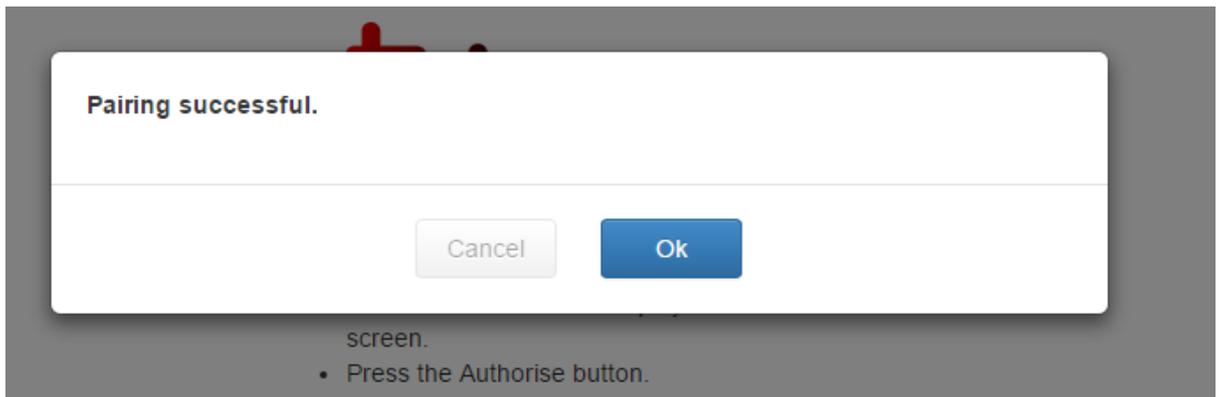
4. You will be required to click START on the terminal
- It will state that the key has been sent
- Check browser and ensure it states that pairing is successful
5. Click OK to finish the pairing process

Setup payment button in ClickPOS

You will also be required to create a payment button in ClickPOS that will be used to process the TYRO credit/debit transaction/s.

1. Login to ClickPOS
2. Navigate to MAINTAIN → SYSTEM ADMINISTRATION → PAYMENT TYPES
3. Create a new payment type by completing the basic requirements as followed

Add Payment

Payment Type	Tyro	☑ Administrator
Payment Group		☑ Sales Consultant
Colour	Teal	☑ Store Manager
Order	1	☑ Store Rep
This item is cash (Notes and Coins)	No	
Base Rate %	0.00	
On Account	☐	
Large Button	☑	
Generic(EFTPOS)	TYRO	
Credit Note	☐	
Zero Value	☐	
Reference is Mandatory	☐	

Optional Fields: Payment Group, Colour, Order, Large Button, User Groups

4. (Only if surcharge is being applied) Enter a value to offset a % surcharge
   E.g. Enter 4 if you wish to charge 4% on the specific payment

Also note that you will need to build a separate button for each payment only in the event a surcharge is being applied. This is imperative to capture the correct surcharge for the correct payment method

5. You may remove older (unrequired) payment buttons
   Note: You only require 1 button for all payments (Visa, MC, AMEX, Debit, etc..) unless you have a surcharge applied as denote in step 4.

Troubleshooting

Pairing

Error: POS is not paired with a terminal
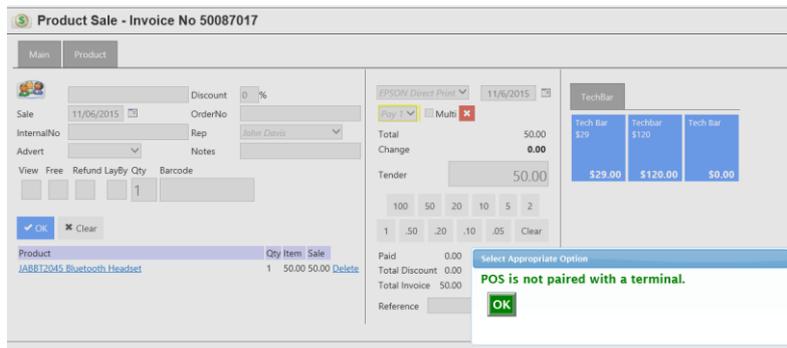
Solution: Complete the pairing process again. If it fails again, upgrade your internet browser and try again.